

April 05, 2021

Dear Owners,

Even though it's a Monday, there is a lot going on at Crystal Tower. Here are some updates that the Board would like to share.

Bama Flooring finished installation of the SkyWalk Floor on Friday. There are a couple of areas that need to be addressed: one being the two SkyWalk Expansion Joints. Bama Flooring has been notified. Willoughby Roofing and Sheet Metal were onsite on Saturday to install the Trims and Flashings. The color of the flashing is a lighter blue. Jeff is working with Willoughby on this matter. Tidwell Air Systems had a crane today to set the (4) 2 Ton HVAC Units. They should be in operation tomorrow afternoon. Zeno Parker is finishing sanding and will paint the Drywall by the Media Room tomorrow. Unless there are any unforeseen issues, the SkyWalk will be open on Wednesday, April 7.

All Safety Tests were successfully passed on Car 3 today! Hats off to thyssenkrupp and VFP Fire Systems for going above and beyond to get this major task accomplished. Car 3 will back online tomorrow April 6th. Car 2 will be the next Car taken out of service for the modernization update. This will leave Car's 1 and 3 in operation.

C-Sharpe Co., LLC will back onsite tomorrow to continue their work on the recoating of the North Entrance Exterior Walls by the Crystal Tower Signage and Indoor Pool (East Walls) and Entrance (North Wall). They will be on property for the next $1\frac{1}{2}$ to 2 weeks.

Finally, welcome DeAnn Duhon to the Crystal Tower Management Team! DeAnn will have her full staff: Jeff Moser, Bill King, Jody Blunt, Cason Martinez and Travis Daniel and will be focusing their efforts at bringing Crystal Tower back to being a "Premier Vacation Destination." If you could give DeAnn one to two weeks to get acclimated to her job, that would be greatly appreciated. In the meantime, please reach out to Jeff jmoser@youngssuncoast.com or (251) 747-4475 for any issues.

Everyone have a great week!

Regards,

Kevin President, Board of Directors