



# NEWS FROM THE BEACH

SEPTEMBER 2019

#### Contents

Page 1	Attention Please!	
Page 2	Bullet Points	
Page 3	Get to Know:	
	TERRI ONDERDONK	
Page 4	Need to Know:	
Page 5	Out & About	
Page 6	Local Information	

"News from the Beach" is our newsletter providing Association Owners with a monthly look at the people and the property. We hope to have some interesting or helpful tidbits of information for you. We will remind you of some of the rules and regulations of the Association and advise you about issues that are common to condominiums on the beach.

## CSW BOARD OF DIRECTORS

President	Karen Dilldine (508)	KarenDilldine@Gmail.com
Vice President	Peg Fried (404)	PogoPeg@Gmail.com
Secretary/Treasurer	Melanie Humphrey (603)	MelanieThePerfectPortrait@Gmail.com
Director	Kris Bishop (601 & 1005)	KDBishop1973@gmail.com
Interim Director	Kathy Broad (1404)	KeB@qtecinc.com

## ATTENTION PLEASE!



#### ~DATE & PLACE SET FOR CSW ANNUAL MEETING

The Annual Meeting of the Crystal Shores West Condominium Association will be the first Saturday in November at 10:00 AM, 11/2/2019 in The Palmer Dining Room in the Clubhouse at Craft Farms; 3840 Cotton Creek Cir, Gulf Shores, AL 36542. We will host a reception in the Game Room on the property with details forthcoming! It's a great time to meet fellow owners at CSW. Watch this spot for more news!

# Page 2

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## BULLET POINTS!

#### PATSY, FAREWELL & BEST WISHES!!!



Long time Assistant Property Manager Patsy Layfield has accepted a position at Regency Isle as their Property Manager. Our loss is their gain, as Patsy takes her smiling, bubbly warmth and charm to Orange Beach. She will be missed by staff, owners, and guests, especially our Snowbirds! We wish Patsy the very best! But we are happy to say we have a great replacement in Terri Onderdonk, who has already proven to be a talented and valuable asset to our team!

#### PET FRIENDLY? NO. SERVICE DOG FRIENDLY? OF COURSE!

Our owners are given written permission at the Board's discretion to keep individual pets on a case by case basis. Certain breeds have a notorious reputation and can certainly frighten people, even if the pet in question is just a sweet timid baby of a dog. But even if given permission, if a dog becomes a nuisance, the Board has discretion to rescind that permit.

Service dogs are permitted to guests, however, this is often abused across the hospitality industry. A service dog is usually a "working breed" and must be trained to perform a specific task to help the owner cope with a disability. A service dog may not disrupt the normal course of business, and must be non-aggressive and under control at all times. Emotional Support Animals are not permitted to short term renters, even if the prospective renter supplies a doctor's prescription.

#### Parking Passes (\$20) & Wristbands (\$1)

We patrol regularly, inspecting overnight vehicles for passes. We need to see an Owner Decal, available on site, adhered to your window (not laminated and passed around). Or we need to see a Complimentary Pass, available on site, if this is a non-paying family member or guest. Or we need to see an enumerated Pass for renters purchased from our central office. YOU MAY NOT UNDER ANY CIRCUMSTANCES REUSE RENTAL PASSES!

Contact Michele Harrison at Young's Suncoast [251.962.3802] to make arrangements for your renters to receive Parking Passes and Wristbands.

IPSC Security will expect to see the Pass visible on the dash or hanging from the mirror. The Pass must state the unit number and an expiration date and not be recycled from renter to renter.

#### Mistakes happen.

#### What if my renters didn't get parking passes?

If a renter has not been provided with a Pass or Wristbands, these may be purchased on site with a credit card during business hours. PASSES WILL COST THE RENTER \$25 EACH, WRISTBANDS \$2. The renter may apply to the appropriate rental agency or individual for a pass if they were already charged for a pass that they did not receive. Otherwise, they must purchase a pass and seek a refund from the responsible rental owner or agency. This service for you and your renter is designed to avoid the inconvenience of sending them to the main office of Young's Suncoast to purchase the security items that should have been provided them as a renter. This Association courtesy is not meant to be used routinely or for bulk purchases.

Page 3

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# Get to Know: TERRI ONDERDONK

In each of our newsletters, we feature a person of interest to Crystal Shores West. In this edition of News from the Beach: Terri Onderdonk is our new Assistant Property Manager! She will be in our onsite office every Sunday and Monday and otherwise when covering for Robert when he is away. Please stop by and welcome her!

9/10/2019 By Staff



A candid holiday photo of Terri excerpted from Facebook.

Terri Onderdonk wears multiple hats for Young's Suncoast, since she is one of those people who seems just naturally good at everything. Terri is also Assistant Property Manager at San Carlos Condominiums.

Terri moved here last year with her 15 year old son and is a member of the First Baptist Church of Gulf Shores. They love living near the beach! Terri has come to the beach with her family for visits and vacations since childhood, having spent most of her life in Mobile, Alabama. She loves walking and exercise and looks forward to time in the gym. She loves learning and is a reader of non-fiction.

Terri is definitely what you would call a "people person" which has made her a good fit in the hospitality industry. Her professional background has been in business and education. She studied communications in college and earned her teaching degree at the University of South Alabama in Mobile. Her calm professionalism and her personality helped her pass her first days, Labor Day Weekend, with flying colors!



AVERAGE TEMPERATURES

HI 87 LO 70

AVERAGE RAINFALL

8 Days

Page 4

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# NEED TO KNOW: Pool & Beach Safety

Everything looks normal, fun, exciting, and safe until it isn't.



New Signage! The existing Pool & Spa Rules were fine, but we thought an extra notice might keep parents more mindful in a beautiful but unaccustomed environment.

# NO CHILDREN UNDER THE AGE OF SIX PERMITTED IN THE SPA

You will soon see this sign up with a new rule for spa usage. Too many parents want to use the hot tub as a kiddie pool and that is more dangerous than it looks. First of all, NO ONE should really be in a spa longer than 15 minutes, according to regulations. But small children are at a great risk of serious heat related health issues, not to mention the potential for drowning in the foot well if unattended! The Board has decided that risks of that nature are not worth a few minutes of fun in the hot tub. The zero entry with fountains is perfect for adults to supervise play with small children. Even the bigger kids must still be watched by adults!



Believe it or not, every electrical storm we have to tell grown men and women to come in out of the lightning!



RIP CURRENTS CAN TAKE YOU OUT TO SEA!
Remain calm.
Float until you can swim out of the current.
Swim parallel to shore to escape the current.

## Page 5

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# OUT & ABOUT



During the recent heatwave, with low occupancy and not many people using the amenities, we decided it was a good time to get some indoor painting done, starting in the Game Room.



The color continues last winter's renovation of the Lobby (Thanks Peg & Mel!) to brighten the walls all the way to the Gym. Good job, Aaron, Jale, and Brian (meet him next issue)!



The sun was shining on the beach as an offshore shower sent a welcome sea breeze!

Page 6

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# LOCAL INFORMATION

## Parking Pay Stations

The City of Gulf Shores operates a payby-space parking system in the following public beach parking locations:

Gulf Place (main public beach area)
West Beach
West 6th Street
Little Lagoon Pass

Pay stations are in place from March 1st through November 30th each year.

The parking fee at all locations is \$5 for up to 4 hours or \$10 per day. Gulf Shores residents and property owners who have a valid Hurricane Re-Entry Decal may park at all paid public parking locations without payment. Hurricane Re-Entry Decals should be clearly displayed on the drivers side of the front windshield of the vehicle at the time of parking.



# Leave Only Footprints

The following regulations have been established by Ordinance 1792 and enforced on our beaches.

All non-permitted personal items such as beach chairs, umbrellas, tents, ice chests and beach toys are to be removed from the beach each night.

Keep off the dunes. Staying off the dunes will help us to preserve our dune system and the habitat it provides. Use beach walkovers and boardwalks where provided. For current surf conditions call 251-968-TIDE (8433).



# Hurricane Re-Entry Beach Parking Passes

New residents / property owners may obtain two initial passes at City Hall at no cost.

Proof of residency or property ownership along with Driver's License for identification, will be required for the purchase of additional hurricane / beach decals in the form of a deed, lease, or utility bill that bears the street address of the property for which the decal is being purchased.