



**CRYSTAL**  
TOWER

November 21, 2015

Crystal Tower Owner

**RE:** Mitigation plan for non-storm water events

Dear Crystal Tower Owners,

Due to the age of the original equipment listed below, the association requests you have these items addressed by a licensed, bonded, and insured professional to insure that these items will not cause damage to your unit or your neighbors. Please be aware that not addressing problems in your unit represents negligence on the unit owner's part and can make you financially responsible for water leaks emanating from your unit.

The association has recently inventoried these items in your unit during our semiannual inspection. We request the below items be addressed within 60 days of this notice as liability for damage caused by a water leak related to the below listed items will be the unit owner's.

Washing machine hoses should be replaced every 5 years with braided stainless steel water lines. The drain line should be securely fastened to prevent the hose from coming out of the drain. The washing machine internal fill line requires regular cleaning to remove lint, sand, and debris.

Refrigerator ice maker water line should be replaced every 5 years with braided stainless steel water lines.

Air handler drain line float switch should be in place and operational. Drain lines from the air handler and dehumidifier should be securely in place.

Kitchen and bathroom sink connections, toilet connections, and hot water heaters should be visually inspected regularly to insure no visible issues exist.

The Board of Directors would like to thank you for your attention to these matters. The more diligent each owner is regarding these items the less damage, money, and time will be needed to address issues of this kind in the future insuring all owners at Crystal Tower spend more time enjoying their investment.

Very truly yours,

Crystal Tower Board of Directors